



**Super-Specialty Hospital Goes Paperless and Handles Over 3 Times Higher Out-Patient Volume Each Day on Implementation of Attune HIS**

Attune's Cloud based HIS architecture with a world-class billing module helped the hospital handle over 650 patients each day – a whopping 3 times higher than the industry average of 200-250 patients on a single platform resulting in increased revenues and improved patient experience.

## THE CUSTOMER

Established in the year 2014, the Customer is a 120-bed tertiary care hospital in Hosur, Tamilnadu. The hospital has state-of-the-art equipment, critical care units and is a one-stop solution for all surgical and medical services. With innovative solutions that add operational efficiency while enhancing patient care, the hospital conforms to various global and national standards to merit its excellence.

## THE CHALLENGE

The hospital was formed in 2014 when a group of 10 doctors from different specialties came together with the vision of delivering world-class healthcare to patients integrating qualified professionals with latest technology. However, they realized that to **maximize reach and revenue** they needed to ensure that

- Patients are managed quickly during the registration and billing process since this is usually the primary obstacle in being able to handle the patient flow and experience efficiently
- A reliable system is established to seamlessly handle increasing high volume of patients and integrate all departments of the hospital
- Operations are automated to help them go paperless and meet their expectations on patient management and experience

The Customer was looking to collaborate with an IT partner who will provide them with innovative solutions to achieve these objectives.

## THE SOLUTION

The team at Attune implemented Attune's Cloud based Hospital Information System (HIS) that connects the various functions within a hospital to one platform.

- The solution encompassed all the hospital operations including patient registration, appointment scheduling, doctor notes, hospital room management, diagnosis, pharmacy & lab modules, inventory management and accounting systems
- To handle the patient load, a complete billing module was deployed to accommodate different insurance credit patients as well as cash patients on a single system
- This included an inbuilt system that mapped the specific billing requirements for different insurance clients. venue collection detail



## THE IMPACT

Attune HIS solution exceeded Customer expectation by establishing a system that integrated all the hospital functions and kept them running smoothly.

The customized Attune HIS implementation helped the Customer by offering:

- A Cloud-based architecture giving the client complete operational visibility and control of all the departments in the super specialty hospital. The management team was now able to monitor operations and identify areas that required attention sitting in one place
- A simple patient registration module that tags new patients with unique patient ID allowing instant visit registration for all recurring visits. This cuts down the time spent on registering each patient on the system for a particular visit
- Consolidated patient data on a standardized central platform enabling the client to maintain patient health records and history resulting in improved patient outcomes
- Mapping different insurance clients for the credit patients, eliminating confusion and error in billing thereby making it easy for the cashier to handle the billing complexities
- A robust billing module to handle large crowd efficiently by minimizing delays and reducing the time required to settle the bill. With this system, Customer is now able to handle over 650 out-patients each day with ease

The client was thrilled with the solution and are currently collaborating with Attune for their bedside device integration. The hospital now runs an extremely successful outpatient practice handling 650+ patients every day; over 3 times the industry average of approximately 200-250 out-patient per day.

**To know more about how we can help you increase your revenues by achieving operational excellence, [click here](#).**

## About Attune

Attune Technologies is a next-generation healthcare IT company that has pioneered Cloud based products designed to help the entire healthcare ecosystem. Attune's solutions seamlessly integrate Labs, Hospitals, Pharmacies, Blood Banks, Radiology, Medical Devices (IoT), Insurance Companies, and Accounting resulting in increased revenues and operational efficiency. Attune's solutions can be deployed across the spectrum of organizations – starting from single physician clinics to a network of healthcare providers making it the largest Cloud based healthcare IT service provider in the region.

Funded by Norwest Venture Partners and Qualcomm Ventures, Attune is headquartered in Singapore and supports over 10 million patient health records serving 200+ clients spread across 15 countries in the Indian Subcontinent, South East Asia, Middle East and Africa. The company's platform interfaces with over 1100 devices such as lab analyzers and ICU machines to absorb labs into the health network. In interfacing with them, Attune is bringing to life the concept of 'Internet of Things' or a connected universe for the entire healthcare sector.



### Singapore

Attune Technologies Pvt Ltd  
Blk 71, #03-05  
Ayer Rajah Crescent  
Singapore 139951  
Tel: +65 6776 7819

### Dubai

Attune Technologies Middle East DMCC  
Unit No. 1808-3, 18th Floor  
Mazaya Business Avenue  
Diamond Business Centre  
BB1 Tower, JLT, Dubai, UAE  
P.O. Box 26734  
Tel: +971 4 3699013

### India

Attune Technologies Pvt Ltd  
Astoria Building  
114, Mount Road  
Guindy, Chennai 600032  
Tamil Nadu  
Tel: +91 44 4351 2346

Malaysia | Philippines | Vietnam | Bangladesh | Sri Lanka | Mauritius | Indonesia | Nigeria | Kenya | Tanzania | Ghana | Bahrain

